

MEDICAID CONTRACT

PREADMISSION SCREEN, REEVALUATION AND UTILIZATION CONTROL

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PROGRAMS IN THIS CONTRACT

- ✘ **Level of Care (LOC) Review** for people seeking Medicaid financial assistance for long term care (LTC) services.
- ✘ **Continued Stay Review** to determine the need for continued long term care services for nursing facility residents
- ✘ **Home Health Prior Authorization** for in-home skilled nursing and therapy services
- ✘ **Preadmission screening and Annual Resident Review (PASARR)** to prevent inappropriate nursing facility placement of people with developmental disabilities or mental illness
- ✘ **Personal Assistance Services (PAS)** for Medicaid consumers with functional impairments who need help with activities of daily living

COMMUNITY FIRST CHOICE (CFC)

$$\text{PAS} + \text{LOC} = \text{CFC}$$

Mountain-Pacific's role in this equation

- ✕ *Functional Assessment*
 - + *ADLs, Instrumental ADLs,*
 - + *Skilled care assistance*
 - ✕ *Urinary catheterization*
 - ✕ *bowel program*
 - ✕ *wound care*
 - ✕ *medication administration*
 - + *New services related to socialization, accessing help in an emergency, filing/organizing documents, yard hazard removal*

MOUNTAIN – PACIFIC’S ROLE CONT.

- ✘ *Further LOC review if necessary by Long Term Care (LTC) Staff*
- ✘ *Based on Assessment, authorize services and allocate time*
- ✘ *Annual re-assessment with amendments as needed*
- ✘ *Provide data reporting to MT DPHHS*

PROCESS IMPROVEMENTS

- ✘ *Integrate the LOC and PAS profile templates into one document*
 - + *Decrease duplication and increase efficiency*
 - + *Increased customer satisfaction*
 - + *Improved flow of information*
- ✘ *External Access to M-P Database*
 - + *Piloting project with limited MT DPHHS staff*
 - + *Roll out planned to provider agencies – This will take time to ensure consumer information is protected, with access only by the appropriate agency*

LOOKING TO THE FUTURE

- ✘ *Creation of a single point of initial contact for all program referrals*
 - + *Initial consumer screening interviews*
 - + *Provide education, options and answers questions*
 - + *Refer to appropriate M-P staff for further review*
 - + *Collaborate with MT DPHHS and provider agency staff to enhance referral and review process & optimize flow of information and communication*
- ✘ *Electronic Documentation by M-P Staff*
 - + *Reduce entry time*
 - + *Faster turnaround of information to agencies*
- ✘ *Migration of PAS, CFC and LOC processing onto one database application*

WHAT QUESTIONS CAN WE ANSWER?

